

**Northern Montana Child Development Center  
Parent Satisfaction Survey**

**Family Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Please check the appropriate response:

5 Strongly Agree, 4 Agree, 3 Neutral, 2 Disagree, 1 Strongly Disagree

The teachers were informative and helpful.	
Comments:	
My child's teachers listened to me, respected me, and supported us as a family.	
Comments:	
My child's teachers knew and cared about my child and responded to his/her individual needs.	
Comments:	
I was kept informed about what was happening in the program.	
Comments:	
Program Policies were clear, fair, and consistently enforced.	
Comments:	
I feel my child has benefited from participating in the program.	
Comments:	
I was able to make my child his/her doctor or dentist appointments. If no,	
Comments:	
I was notified after the health and developmental screenings if any concerns were found.	
Comments:	
My participation in the program was welcome.	
Comments:	
My family had a variety of opportunities and choices about how to be involved at NMCDC.	
Comments:	
I was able to participate in the parent meetings conducted at Class room meeting night. If no,	
Comments:	
The advocate was helpful in providing me/my family with information about social services and resources in the community.	
Comments:	
Did you read the newsletters and calendars? Please circle one: Yes or No	
Comments:	

Continued on Back

The newsletters and calendars were informative? Please circle: Yes or No	
How can we improve?	
Describe your child's experience on the bus	
Comments:	
Was your child transported in a safe manner? Please circle: Yes or No	
Comments:	
Would you recommend the program to my family and friends? Please Circle: Yes or No	
Comments:	

Please check any changes **YOU** have had as a result of your child being in the program.

- |  |   |
|--|---|
| <input type="checkbox"/> Awareness of the community resources and services | <input type="checkbox"/> Making new friends                     |
| <input type="checkbox"/> Increased knowledge of early childhood education  | <input type="checkbox"/> Being involved in my child's education |
| <input type="checkbox"/> Other:  |   |

Please check any changes you have seen in **YOUR CHILD** as a result of being in the program.

- |  |  |
|--|--|
| <input type="checkbox"/> Increased self-confidence             | <input type="checkbox"/> Getting along with other children |
| <input type="checkbox"/> Improved speaking ability             | <input type="checkbox"/> Interested in new things          |
| <input type="checkbox"/> Improved self-skills (dressing, etc.) | <input type="checkbox"/> Finishing what he/she has started |
| <input type="checkbox"/> Other:                                |  |

What I liked **MOST** about the NMCDC program was: \_\_\_\_\_

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What I liked **LEAST** about the NMCDC program was: \_\_\_\_\_

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What could we do to serve you and your child better? \_\_\_\_\_

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Other Comments: \_\_\_\_\_

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Please mark those that apply:

- HeadStart Center Base \_\_\_\_\_
- Early HeadStart Center Base \_\_\_\_\_
- Early HeadStart Home Base \_\_\_\_\_
- Early HeadStart Pre-Natal \_\_\_\_\_

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**1. The teachers were informative and helpful.**

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
28	4	1	0	1	0	

**2. My child's teachers listened to me, respected me, and supported us as a family.**

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
28	5	0	0	1	0	

**3. My child's teacher knew and cared about my child and responded to his/her individual needs.**

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
28	5	0	0	1	0	

**4. I was kept informed about what was happening in the program.**

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
29	2	1	1	1	0	

**5. Program Policies were clear, fair, and consistently enforced.**

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
25	7	1	0	1	0	

**6. I feel my child has benefited from participating in the program.**

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
31	1	1	0	1	0	

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7. I was able to make my child his/her doctor or dentist appointments. If No,

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
28	3	1	0	1	1	

8. I was notified after the health and developmental screenings if any concerns were found.

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
29	4	0	0	1	0	

9. My participation in the program was welcome.

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
29	2	2	0	1	0	

10. My family had a variety of opportunities and choices about how to be involved at NMCDC.

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
28	2	3	0	1	0	

11. I was able to participate in the parent meetings conducted at class room meeting night. If no,

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	Unable to attend	TOTALS
24	2	4	0	1	1	3	

12. The advocate was helpful in providing me/my family with information about social services and resources in the community.

5 - Strongly Agree	4 - Agree	3 - Neutral	2 - Disagree	1 - Strongly Disagree	BLANK No Answer	TOTALS
25	6	2	0	1	0	

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**13. Did you read the newsletters and calendars?**

YES	NO	N/A	Blank No Answer	Comment
				Sometimes
<b>30</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>TOTALS</b>

**14. The newsletter and calenders were informative?**

YES	NO	N/A	Blank No Answer	Comment
	1			I didn't see any newsletters, but I followed the FB page
1				Improve Facebook Page
		1		Didn't Receive any
<b>30</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>TOTALS</b>

**15. Describe your childs experience on the bus.**

5  
5  
5

3 too long 1 hr in length

Absolutely fantastic

Absolutely loved the bus ride. One of her favortive things about school

Good

He enjoyed it

He loved the bus

He loved the bus and learning how to buckle up

He Loves riding the bus

Kids were Good. Lack of communication on whether bus was running or not was bad!

Loved it

Loved riding the bus

My kid loved bruce & Asutin. Always greated with a smile

Only rode bus for a short period of time

She loved it

She loved riding the bus and bus driver!

Very Good

**19 written responses**

**11 respondents said N/A or that their child does not ride the bus**

**4 respondents left this question blank**

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**16. Was your child transported in a safe manner?**

4  
5, Yes  
I love his driver  
Yes, mom transported  
Yes, Walking

**5 written responses**

**20 responded YES**

**5 responded N/A or child did not ride bus**

**4 left question blank**

**17. Would you recommend the program to my family and friends?**

YES	NO	N/A	Blank No Answer	Comment
1				Over and Over Again
1				ABSOLUTELY!
<b>33</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>TOTALS</b>

**18. Please check any changes YOU have had as a result of your child being in the program.**

Awareness of the community resources and services	Making new friends	Increased Knowledge of early childhood education	Being involved in my child's education	BLANK	Other	TOTALS
20	23	27	25	4	0	

**19. Please check any changes you have seen in YOUR CHILD as a result of being in the program.**

Increased self-confidence	Getting along with other children	Improved speaking ability	Interested in new things	Improved self-skills (dressing, etc.)	Finishing what he/she has started	Other	BLANK	TOTALS
27	31	29	29	28	22	0	2	

**20. What I liked MOST about the NMCDC program was:**

Acceptance of my child  
All The staff was amazing with me ans both my boys  
Being open ad honest about my childs needs  
Classroom  
My child Developed a lot this year  
Education & Friendships  
Everything about the program was great!  
Friendly Staff  
Great caring people  
Helpful

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his teacher was awesome  
How friendly all the staff were and helpful  
It was a good learning experience for my child and helped in her socialization with children her own age.  
It was a good start for kindergarten  
My Children were able to learn with friends their ages  
Paige and Margot were absolutely amazing! You can tell they love what they do!  
Seeing my daughters Improvements all around  
Teachers , friendships  
Teachers were great  
That they're caring and respectful and make you feel welcome  
The friendliness of all staff and how much they helped my child  
the hands on with kids, cooking, life skills, art  
The knowledge it provides.  
The progress my child made  
The teachers  
The way the teachers pay attention and understand each individual child  
They care and work well with him.  
They worked very well with the kids  
Very Accepting and supportive to my child needs  
Watching my children grow! There teachers were amazing!

**30 written responses**

**4 respondents left this question blank**

**21. What I liked least about the NMCDC program was:**

Covid lol  
lack of transportation  
Moe pictures of their activities would be nice  
No bosses for HRDC  
No more Facebook Page  
Not having family nights  
Not seeing him for a few hours every day  
The Bus situation  
The hours are a struggle sometimes, but its so beneficial it was easy to overcome  
The staff

**10 written responses**

**7 respondents said they had no issues**

**9 respondents left this question blank**

**8 respondents answered N/A**

**22. What could we do to serve you and your child better?**

Address deelopmental issues ASAP  
Bus Needs to be figured out better! Both 4 & 8 hr classes need bus transport  
Good as is

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Just keep doing what you guys do  
Keep up the good work and remember is the little things that matter  
Longer School Year  
More Communication  
more visits  
My kids had amazing teachers, so nothing

**9 written responses**

**5 had no opinion or said they would change nothing**

**2 respondents answered unsure**

**13 respondents left this question blank**

**5 respondents answered N/A**

**23. Other Comments:**

Great Job

He has a great year. Thanks for everything

The program is great, it helps prepare our kids for big kid school

This program is a blessing and I am thankful my kids can attend

**4 written answers**

**30 respondents left this question blank**

**34 NMCDC Parents Completed the Survey in May 2022**